

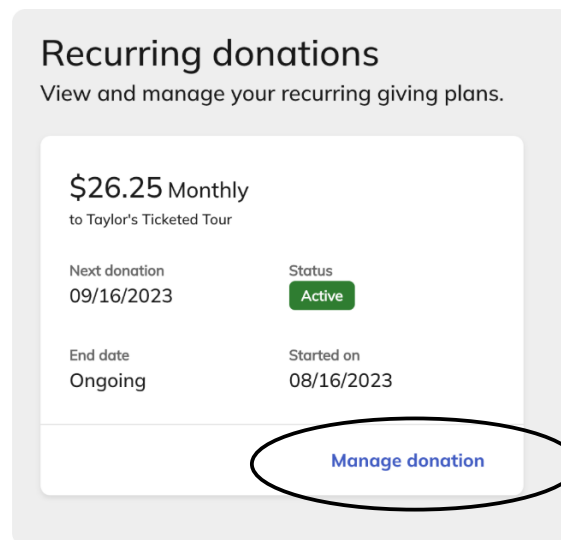
Donor Instructions for Managing Recurring Donations

If you wish to have our support staff update your credit card information for you, please call 714-543-5437 so we can securely collect your updated credit card number. You may also email our support staff at donorservices@olivecrest.org if you wish to update your monthly gift amount. Please email the following information so we may complete your request:

“I ____ (Supporter Name) ____ wish to increase my monthly gift amount to Olive Crest from \$ ____ (Current gift amount) ____ to \$ ____ (Desired gift amount) ____ effective ____ (date) ____”

If you prefer to manage your online gifts through our self-serve portal, you can follow these steps:

1. Sign in to your gofundme.pro account using the email address you entered when you donated.
2. Select “Olive Crest” as the organization you donated to
3. Select **Recurring Donations**, and click **Manage Donation** under the donation you wish to edit.



Under **Donation details**, you can adjust: Donation amount, whether to cover transaction fees, frequency, next donation date, end date, and payment information. If you have any questions or need some assistance, please contact our Donor Services team through the information below.